The server position is one of much responsibility. Servers must be reliable and able to handle multiple tasks simultaneously while maintaining confidence and composure. They must be driven to exceed the guest’s expectations.

**General Responsibilities**

- Have a thorough knowledge of all menus, including lunch, dinner, and daily specials

- Be able to recommend, compare and contrast items and discuss ingredients, recipes and preparation alternatives

- Be knowledgeable of ongoing club activities

- Demonstrate excellent salesmanship & communication skills

- Be able to take all food & drink orders without assistance.

- Attain a thorough working knowledge of the POS system and accurately communicate all orders to the kitchen and bar in a timely manner

- Be responsible for resetting and preparing tables for new guests

- Assisting with running the food, even if it is not your table

- Maintain effective communication with guests through regular check backs

- Identify and solve any problems related to guest dissatisfaction and complaints
- Responsible for all guest payment transactions

- Assist other employees, whenever possible, with any tasks necessary for smooth, effective restaurant operation

- Perform any task deemed necessary by managers for complete guest satisfaction